

Kinley Penjor

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Willing to relocate: Anywhere

Work Experience

Barista

Roastado roastery and brewing Bar - Pearl Qatar; Qanat Quartier

September 2019 to Present

I just love my job...

WAITER,CASHIER,BARISTA

SHAQAB CATERING COMPANY - Doha

December 2014 to Present

- Worked in TAJ RESORTS and PALACES in F&B department;Bhutan.
- Working as cashier and barista in shaqab catering, Doha;qatar(current)

- Duties & Responsibilities
- Coffee preparation: Utilize knowledge of coffee drink combinations to prepare highly-specific coffee drinks; stock work stations; maintain sanitary and tidy work area.
- Cashiering: Enter drink orders into computerized cash register; handle cash and make change; process credit cards; open, close, and balance drawer.
- Customer service: Apply knowledge of bean varieties, roasts, and popular drinks to guide customers to selections, upselling where possible.

Successes

- Adept at remembering names and preferences of individual customers to provide friendly, personalized service, and in turn, built a loyal customer base.
- Awarded Barista of the Month, September through December.
- Assigned to mentor new hires and train in workflow procedures, drink preparation, beans and roasts, and sanitation
- Basic Computer: literacy is defined as the knowledge and ability to utilize computers and related technology efficiently, with a range of skills covering levels from elementary use to programming and advanced problem Solving,

Education

High school or equivalent

Yangchenphug Higher Secondary School (computer)

High school or equivalent

Yangchenphug Higher Secondary School (Commerce)

Skills

- crisis management (Less than 1 year)
- Inventory (Less than 1 year)
- problem Solving (Less than 1 year)
- Procurement (Less than 1 year)
- sales management (Less than 1 year)

Additional Information

- Core Competencies: Planning and communication skill, Inventory and cost controlling, Promotes Service / Increase revenues, team leadership, sales management, events management, good public relations, Procurement management, Problem solving and crisis management
- Area of interested
- I would like to learn as much as I can to be able to define myself as professional.
- I love interacting with people.
- I love to learn new things and experiencing the new environment.
- Social hobbies;I like connecting and communicating well with others.

- Strengths

- Good communication skills.
- Quick learner.
- It is my belief to always deliver more than what is expected.
- Leadership quality.
- Ability to take new challenges with zeal.
- Ability to work-as well with zeal.
- Excellent active listening and communication skills
- Efficient with customer complaints and requests