



JOHN RAY CONCEPCION MACALANDA

Head Barista

 tr3ntptx@gmail.com

 0097433756034

 Doha Qatar

TECHNICAL SKILLS

MS Word

MS Excel

POS System

INTERESTS

Coffee



EXPERIENCE

CAF Café

Head Barista

September 2019 - Present

The Head Barista supervises to ensure that proper security procedures are in place to protect employees, guests and company assets, manage shifts while upholding standards, product quality and cleanliness, investigate and resolve complaints concerning quality and service, ensure positive guest service in all areas.

Fanajeen

Barista

May 2016 - September 2018

- Educates customers by presenting and explaining the coffee drink menu; answering questions. Sells coffees and coffee grinding and brewing equipment by explaining differences in coffee beans and coffee preparation machines; demonstrating how brewing equipment operates.

Eatopia

Barista

May 2016 - September 2018

- Educates customers by presenting and explaining the coffee drink menu; answering questions. Sells coffees and coffee grinding and brewing equipment by explaining differences in coffee beans and coffee preparation machines; demonstrating how brewing equipment operates.

Café 999

Barista

May 2016 - September 2018

- Educates customers by presenting and explaining the coffee drink menu; answering questions. Sells coffees and coffee grinding and brewing equipment by explaining differences in coffee beans and coffee preparation machines; demonstrating how brewing equipment operates.

BO's Coffee

Barista/Team Leader

July 2014 - June 2016

- Barista warmly welcomes customers into their establishment. They create and serve hot or cold beverages, often tailored to the customer's preferences. They are responsible for taking customer orders and payments. They also clean and sanitize their work areas, seating areas and equipment/tools. - a TEAM LEADER oversees a group of employees and motivates them to do their job efficiently. They provide daily objectives, develop reward systems for productivity that motivate new hires and seasoned workers alike and communicate any issues with upper management to reach business goals effectively.

SM Homeworld

Sales Clerk

2005 - 2006

- Greet customers as they arrive. - Ask customers about their retail needs and answer their questions. - Take inventory, review stock and restock merchandise. - Advise customers and help them locate items within the store. - Operate the store's cash register and process customer purchases.

Jollibee

Kitchen Crew

2003 - 2004

- Clean and sanitize dishes, cookware, and utensils. - Clean and sanitize food preparation work stations. - Assist in the food preparation process by cutting, chopping, slicing, and washing vegetables, meats, and other ingredients. - Follow all food health and safety requirements



EDUCATION

University of Baguio

Bachelor In Hotel and Restaurant Management,



PERSONAL PROFILE

Known Languages : English, Arabic, and Tagalog,



DECLARATION

I hereby declare that the above mentioned particulars are true to the best of my knowledge and beliefs.